



HUNTER PACIFIC INTERNATIONAL

Ceiling Fans

WARRANTY PROCEDURES

1300 360 280

(9am-5pm EST)

WARRANTY PERIOD

Hunter Pacific fans have a 2 year in home warranty which includes installation of the replacement parts. Additionally Hunter Pacific have a further 3 year parts warranty on the **motor only**. This **DOES NOT** include the installation of these parts.

REMOTE CONTROLS (hand pieces and receivers)

These have a one year in home warranty only. Please note remote control receivers are not part of the fan, but are a separately purchased accessory covered by 12 months warranty only.

ENSURE YOU DO NOT VOID THE WARRANTY

To prevent voiding the warranty ensure your ceiling fan is installed by a licensed electrician. Proof in the form of a receipt or the license number from the electrician must be retained.

You must maintain (clean) your fan to prevent corrosion damage to finishes. Lack of maintenance causes damage which will not be covered by warranty.

PROBLEMS

In the case of missing or damaged parts the customer or electrician should contact the service line on 1300 360 280 **BEFORE** installation.

In case a new fan is not working or being excessively noisy the customer or electrician should contact the service line on **1300 360 280** **BEFORE** leaving the job.



WHAT NOT TO DO

DO NOT return the fan to the retail outlet
DO NOT return the fan to the importer

www.hunterpacific.com.au

IF IN DOUBT CALL: 1300 360 280 (9am-5pm EST)